

## OFFICE WORKER

1. How many hours do people work a day/a week

Standard working week is 37,5 hours

2. Are there paid holidays?

Most controllers receive 40 days of paid holidays

3. What kind of clothes do people have to wear?

We wear informal clothes

4. What are the 10 most important/the basic rights working people have?

- Fair wage
  - Paid holidays
  - Clean, well lighted and well ventilated work place
  - Retirement benefits
  - Maternity, Paternity leave
  - Payment for overtime or equal time off
  - A Break of half an hour after every one hour and a half work
  - Six hours of work a day and after 3 days a day off
  - On the job training
- At 55 years old be transferred to a different job: flight management or instructor

5. What welfare benefits do you receive when somebody is losing their job?

Redundancy funds (Temporary difficulties of the employer), Solidarity contract (Reduced work time)

6. What kind of qualification and diploma, certificates etc. do people need?

- It: High school diploma
- Air traffic control Qualification at ENAV ACADEMY FORLI' (16 months course and after 3 months training under supervision)
- Pass rigorous physical and psychological examinations (e.g. Ability to work under extreme pressure)

- Speak clearly English

7. What is the approximate range of payment and what kind of flat can you afford for that salary?  
(basic-regular-luxury)

It depends on the type and size of the airport. A large international airport has a different classification from a small regional facility. Range of payment from 3.500,00 € to 8.000,00 €. An air traffic controller can afford a flat

8. How many years must you work before going on retirement?

Answers:

It: 20 years

9. At what age can you go on retirement?

It: Men: 65

Women : 60

10. Are there any physical or psychological diseases directly connected to your job?

The number of aircraft under control, peak traffic hours, unforeseeable events, time pressure, fear of consequences of errors, shift and night work, lighting, optical reflections, noise/distracters, microclimate, bad posture, relations with supervisors and colleagues are the main causes of the stress, being the principal health problem for an Air traffic Controller.

11. What motivation is there to improve the results of your work?

Your contribution to the safe transit of countless people that are literally in your hands and the level of respect and admiration that is hurled by people

12. Do both adults have to work to support family?

It depends on the family size or family situation

13. Who takes care of your children?

Mother, Babysitter, Grandparents.

14. Do both parents have maternity leave and how long?

Paid maternity leave: 5 months at 100% of pay (2 months can be taken before birth) plus an optional 6 months at 30% of pay.

Paid paternity leave: 3 months at 80% of pay.

Parental leave: 6 months maximum for mother but each parent may take 5 months (maximum 11 months per child) to be taken at any time until child is 8. Paid by the state at 30% of normal earnings. Alternative option to reduce working hours by 2 hours per day during the child's first year.